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Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	remote near4 assisstant	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 09:28
L2	4901	remote near4 assist$6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 09:30
L3	3	(remote$2 near4 assist$6) same permission same shar$6	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 09:40
L4	36	(remote$2 near4 assist$6) and (permission same shar$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 09:42
L5	18	(remote$2 near4 assist$6) and (permission same shar$6) and ((fil$3 or document or image) with shar$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:20
L6	3	(remote$2 adj2 assist$6) same (permission or shar$6) and ((fil$3 or document or image) with shar$6) and ((verif$6 and (operating adj system)) same (permission or setting or permi$8 or allow$6 or set$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:23
L7	3	(remote$2 adj2 assist$6) same (permission or shar$6) and ((fil$3 or document or image) with shar$6) and (((verif$6 or validat$6) and (operating adj system)) same (permission or setting or permi$8 or allow$6 or set$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:25
L8	9	(remote$2 near3 assist$6) same (permission or shar$6) and ((fil$3 or document or image) with shar$6) and (((verif$6 or validat$6) and (operating adj system)) and (permission or setting or permi$8 or allow$6 or set$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:28

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L9	9	((remote$2 near3 assist$6) same (permission or shar$6)) and ((fil$3 or document or image) with shar$6) and (((verif$6 or validat$6) and (operating adj system)) and (permission or setting or permi$8 or allow$6 or set$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:28
L10	102	(remote$2 near3 assist$6) same (permission or shar$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:28
L11	9	10 and ((fil$3 or document or image) with shar$6) and (((verif$6 or validat$6) and (operating adj system)) and (permission or setting or permi$8 or allow$6 or set$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:30
L12	36	10 and ((fil$3 or document or image) with shar$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:33
L13	3	10 and (((verif$6 or validat$6) and (operating adj system)) with (permission or setting or permi$8 or allow$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:30
L14	14	10 and (((verif$6 or validat$6) or (operating adj system)) with (permission or setting or permi$8 or allow$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37
L15	86	2 and (peer-to-peer or P2P) and fil$3 and shar$6 and (allow$3 or permit$6 or permission) and (verif$7 or validat$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:38
L16	5	15 and folder	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37
L17	152	2 and folder	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37

EAST Search History

L18	0	2 and visual adj folder	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37
L19	0	2 and virtual adj folder	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37
L20	306	virtual adj folder	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:37
L21	57	20 and (((verif$6 or validat$6) or (operating adj system)) with (permission or setting or permi$8 or allow$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:38
L22	21	21 and (peer-to-peer or P2P) and fil$3 and shar$6 and (allow$3 or permit$6 or permission) and (verif$7 or validat$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/20 10:38

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1   <u>Cashmere-2L: software coherent shared memory on a clustered remote-write</u>   ▬
◆   <u>network</u>
Robert Stets, Sandhya Dwarkadas, Nikolaos Hardavellas, Galen Hunt, Leonidas
Kontothanassis, Srinivasan Parthasarathy, Michael Scott
October 1997 **ACM SIGOPS Operating Systems Review , Proceedings of the sixteenth
ACM symposium on Operating systems principles SOSP '97**, Volume 31 Issue
5
Publisher: ACM Press
Full text available: 🗎 <u>pdf(2.17 MB)</u>   Additional Information: <u>full citation</u>, <u>references</u>, <u>citings</u>, <u>index terms</u>

2   <u>Because we have better things to do: automating common support tasks</u>   ▬
◆   Keith B. Erekson, Stephen G. Lewis
November 2006 **Proceedings of the 34th annual ACM SIGUCCS conference on User
services SIGUCCS '06**
Publisher: ACM Press
Full text available: 🗎 <u>pdf(368.87 KB)</u>   Additional Information: <u>full citation</u>, <u>abstract</u>, <u>references</u>, <u>index terms</u>

As technology permeates more aspects of our everyday lives, greater demands are placed
on information technology personnel. Lehigh University computing consultants have found
their scope of responsibility broadening as campus departments turn to computer-based
workflow solutions. In previous years, consultants were tasked with setup, training, and
support for PCs and their associated applications. More recently, however, consultants
have been asked to lend their expertise to the evaluation, desi ...

Keywords: active directory, automation, ghost, imaging, scripts, utilities, web-based,
windows XP, windows server 2003

3   <u>Cognition and emotion: Networked reminiscence therapy for individuals with</u>   ▬
◆   <u>dementia by using photo and video sharing</u>
Noriaki Kuwahara, Shinji Abe, Kiyoshi Yasuda, Kazuhiro Kuwabara
October 2006 **Proceedings of the 8th international ACM SIGACCESS conference on
Computers and accessibility Assets '06**
Publisher: ACM Press
Full text available: 🗎 <u>pdf(1.20 MB)</u>   Additional Information: <u>full citation</u>, <u>abstract</u>, <u>references</u>, <u>index terms</u>

Reminiscence therapy, which is effective for increasing the selfesteem of and for reducing

behavioral disturbances in individuals with dementia, is usually conducted in a group led by experienced staff. However, due to the shortage of care attendants, only a limited number of patients at home can receive the benefits of this therapy. To provide this therapy for patients anytime or anywhere, we have developed a networked reminiscence therapy system that combines IP videophones with a photo- and v ...

Keywords: IP videophone, dementia, internet, photo sharing, reminiscence therapy, web browser

4 Collaborative notification and awareness: Providing artifact awareness to a distributed group through screen sharing
Kimberly Tee, Saul Greenberg, Carl Gutwin
November 2006 **Proceedings of the 2006 20th anniversary conference on Computer supported cooperative work CSCW '06**
Publisher: ACM Press
Full text available: pdf(1.81 MB)   Additional Information: full citation, abstract, references, index terms

Despite the availability of awareness servers and casual interaction systems, distributed groups still cannot maintain artifact awareness -- the easy awareness of the documents, objects, and tools that other people are using -- that is a natural part of co-located work environments. To address this deficiency, we designed an awareness tool that uses screen sharing to provide information about other people's artifacts. People see others' screens in miniature at the edge of their display, can sele ...

Keywords: artifact awareness, distributed groupware, screen sharing

5 Coordination of communication: effects of shared visual context on collaborative work
Susan R. Fussell, Robert E. Kraut, Jane Siegel
December 2000 **Proceedings of the 2000 ACM conference on Computer supported cooperative work CSCW '00**
Publisher: ACM Press
Full text available: pdf(400.72 KB)   Additional Information: full citation, abstract, references, citings, index terms

We outline some of the benefits of shared visual information for collaborative repair tasks and report on a study comparing collaborative performance on a manual task by workers and helpers who are located side-by-side or connected via audio-video or audio-only links. Results show that the dyads complete the task more quickly and accurately when helpers are co-located than when they are connected via an audio link. However, they didn't achieve similar efficiency gains when they communicated ...

Keywords: computer-supported collaborative work, conversational analysis, empirical studies, video mediated communication, wearable computers

6 All in the family: utilizing shared resources across campuses
Robyn Richard, Claire Lassalle, Rachel Daigle, Tom Snyder
September 2003 **Proceedings of the 31st annual ACM SIGUCCS conference on User services SIGUCCS '03**
Publisher: ACM Press
Full text available: pdf(142.77 KB)   Additional Information: full citation, abstract, index terms

Utilizing available resources in a University environment is a challenging venture. Technology support professionals are constantly faced with too little time and money and too much demand for those resources. This paper will describe how the campuses of

Louisiana State University (LSU) and Louisiana State University's Pennington Biomedical Research Center (PBRC) came together to share resources in order to efficiently meet demand from the customers they served as well as support and train their ...

Keywords: applications, help desk, operations, software licensing, support, training

7 Virtual onsite support: using internet chat and remote control to improve customer service

Sean Stockburger, Teresa Fernandez

November 2002 **Proceedings of the 30th annual ACM SIGUCCS conference on User services SIGUCCS '02**

Publisher: ACM Press

Full text available: pdf(388.10 KB)   Additional Information: full citation, abstract, index terms

How many times have you heard, "I don't have time to wait for a technician! Can't you come over right now?" How about those customers who don't have the computer experience to adequately describe a problem, or do not have the patience to let a technician walk them through a simple procedure over the phone? Any Help Desk analyst who answers telephones will tell you that they wish they could look at a computer remotely, without having to trek across campus to do something that will only take a min ...

Keywords: help desk, lotus, remote control, sametime, support, technology

8 Expert/novice: Sharing a single expert among multiple partners

Jeffrey Wong, Lui Min Oh, Jiazhi Ou, Carolyn P. Rosé, Jie Yang, Susan R. Fussell

April 2007 **Proceedings of the SIGCHI conference on Human factors in computing systems CHI '07**

Publisher: ACM Press

Full text available: pdf(2.23 MB)   Additional Information: full citation, abstract, references, index terms

Expertise to assist people on complex tasks is often in short supply. One solution to this problem is to design systems that allow remote experts to help multiple people in simultaneously. As a first step towards building such a system, we studied experts' attention and communication as they assisted two novices at the same time in a co-located setting. We compared simultaneous instruction when the novices are being instructed to do the same task or different tasks. Using machine learning, we ...

Keywords: focus-of-attention, grounding, multi-party conversation, multi-tasking, remote collaborative physical tasks, remote expertise, video-mediated communication

9 Working and training from home

Jerry Martin

October 2007 **Proceedings of the 35th annual ACM SIGUCCS conference on User services SIGUCCS '07**

Publisher: ACM Press

Full text available: pdf(181.70 KB)   Additional Information: full citation, abstract, index terms

Due to a serious illness of a family member, I recently needed to perform a large percentage of my normal work duties from home. These included the easy things like reports, e-mail, and documentation. The more difficult tasks were attending meetings, held sometimes in rooms with very little technology, and training. During training I needed to see what the student was doing on their computer, as well as being able to demonstrate on a large screen projection system in the same room. In additio ...

Keywords: ISP, POP, SMTP, VPN, business continuity, remote computing, support model, tech desk, training, work at home

10 Remote assistance: a view of the work and a view of the face?

Leon Watts, Andrew F. Monk

April 1996 **Conference companion on Human factors in computing systems: common ground CHI '96**

Publisher: ACM Press

Full text available: pdf(261.13 KB)   Additional Information: full citation, references, index terms

11 A proper set of tools are needed to corral support

John A. Underwood, Deb Hegdahl, Jeff Gimbel

September 2003 **Proceedings of the 31st annual ACM SIGUCCS conference on User services SIGUCCS '03**

Publisher: ACM Press

Full text available: pdf(163.01 KB)   Additional Information: full citation, abstract, index terms, review

The Information Technology Services Department is responsible for providing centralized computing services for the 11,000+ students and the 2,000+ staff/faculty at North Dakota State University (NDSU) and other enterprise computing services for the North Dakota University System (NDUS). To provide efficient and effective support, the NDSU ITS Help Desk uses a wide variety of tools.Our tool set includes:

- Call management to route and track the incoming and outgoing calls

- System moni ...

Keywords: ACD, Funk Software, North Dakota State University, North Dakota University System, SiteScope, WebEx, automatic call distribution, call management, communication, documentation, help desk, network monitoring, problem tracking system, proxy, remedy, remote assistance, system monitoring, training

12 Technical Session: See for yourself: implementing web-based remote observation/control

Don Rea, Keelan Cleary

October 2001 **Proceedings of the 29th annual ACM SIGUCCS conference on User services SIGUCCS '01**

Publisher: ACM Press

Full text available: pdf(158.51 KB)   Additional Information: full citation, abstract, references, index terms

In the fall of 1999, Bucknell University's Information Services and Resources department (ISR) asked one of the authors to evaluate and recommend a software package that could be used for remote viewing and possibly control of desktop computers over the network to facilitate troubleshooting by our computing support staff. It was hoped that such a tool could greatly reduce the amount of time spent with some types of assistance calls, increase the effectiveness of our services and, we hoped, impro ...

13 The ears and eyes have it: supporting audio & video: A comparison of chat and audio in media rich environments

Jeremiah Scholl, John McCarthy, Rikard Harr

November 2006 **Proceedings of the 2006 20th anniversary conference on Computer supported cooperative work CSCW '06**

Publisher: ACM Press

Full text available: pdf(394.42 KB)   Additional Information: full citation, abstract, references, index terms

This paper presents two case studies of informal group communication using multimedia conferencing that supports various media including video, audio and chat. The studies provide a comparison of audio and chat as communication medium and present data on usage patterns, user preferences and attitudes. The quantitative and qualitative data collected suggest that chat does have advantages in some situations when used for informal communication along with video. The results provide evidence against ...

Keywords: chat, collaboration, video conferencing

14 The development and deployment of a multi-user, remote access virtualization system for networking, security, and system administration classes

Charles Border

March 2007 **ACM SIGCSE Bulletin , Proceedings of the 38th SIGCSE technical symposium on Computer science education SIGCSE '07**, Volume 39 Issue 1

Publisher: ACM Press

Full text available: pdf(428.74 KB)   Additional Information: full citation, abstract, references, index terms

We have combined four industry standard technologies to create a flexible, modular and easily extensible virtual server environment for both distance and local students to use in our networking, security, and system administration classes. By combining the remote access technologies of Remote Desktop, the multi-user capabilities of Microsoft Terminal Services, the ability to share sessions of Remote Assistance, and the ability to manipulate virtual machines and virtual networks using VMWare Work ...

Keywords: VMware, computer labs, information technology education, security, virtual machines

15 Creating and managing a helpdesk in a multicultural environment

Teresa Chipman

October 2007 **Proceedings of the 35th annual ACM SIGUCCS conference on User services SIGUCCS '07**

Publisher: ACM Press

Full text available: pdf(411.28 KB)   Additional Information: full citation, abstract, index terms

In the Fall of 2003 a new campus for Texas A&M University at Qatar (TAMUQ) was established in Doha, Qatar. This campus offers students a degree in either Electrical, Petroleum, Chemical or Mechanical Engineering fields just as if they were on our Main Campus. This paper will describe the history of how the Helpdesk within Information Technology Services (ITS) was created on the Qatar campus and how it is managed today in a multicultural environment. I will describe what happens to a problem t ...

Keywords: communication, cultures, documentation, helpdesk, location, student workers

16 Telemedical consultation: task characteristics

Leon Watts, Andrew Monk

March 1997 **Proceedings of the SIGCHI conference on Human factors in computing systems CHI '97**

Publisher: ACM Press

Full text available: pdf(360.87 KB)   Additional Information: full citation, references, citings, index terms

Keywords: task analysis, telemedicine, videoconferencing

17 Healthcare: Of pill boxes and piano benches: "home-made" methods for managing medication

Leysia Palen, Stinne Aaløkke

November 2006 **Proceedings of the 2006 20th anniversary conference on Computer supported cooperative work CSCW '06**

Publisher: ACM Press

Full text available: pdf(5.91 MB)   Additional Information: full citation, abstract, references, index terms

We report on the results of an ethnographic study of how elders manage their medication with the objective of informing the de-sign of in-home assistive health technology to support "medication adherence." We describe the methods by which elders organize and remember to take their medication-methods that leverage a kind of distributed cognition. Elders devise medication manage-ment systems that rely on the spatial features of their homes, the temporal rhythms of their days, as well as the routin ...

Keywords: adherence, assisted living, compliance, distributed cognition, drugs, elder care, external cognition, health care, intelligent environments, medication, pharmaceuticals

18 Rapid help desk revitalization

John Gormly

September 2003 **Proceedings of the 31st annual ACM SIGUCCS conference on User services SIGUCCS '03**

Publisher: ACM Press

Full text available: pdf(263.49 KB)   Additional Information: full citation, abstract, index terms

Like many similar institutions, Brown University initially developed its Help Desk using a student staff. As technology became an integral part of the university, the expected level of desktop computing support began to rise. Because these expectations were not met, users became dissatisfied with support services. The number of support calls dropped and many departments began to hire staff to provide desktop computing support. In July 2002, under new leadership, we began the rapid Help Desk revi ...

Keywords: help desk, professional staff, students, systems

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1 Because we have better things to do: automating common support tasks   ▬

Keith B. Erekson, Stephen G. Lewis

November 2006 **Proceedings of the 34th annual ACM SIGUCCS conference on User services SIGUCCS '06**

Publisher: ACM Press

Full text available: 📄 pdf(368.87 KB)   Additional Information: full citation, abstract, references, index terms

As technology permeates more aspects of our everyday lives, greater demands are placed on information technology personnel. Lehigh University computing consultants have found their scope of responsibility broadening as campus departments turn to computer-based workflow solutions. In previous years, consultants were tasked with setup, training, and support for PCs and their associated applications. More recently, however, consultants have been asked to lend their expertise to the evaluation, desi ...

Keywords: active directory, automation, ghost, imaging, scripts, utilities, web-based, windows XP, windows server 2003

2 Healthcare: Of pill boxes and piano benches: "home-made" methods for managing   ▬
medication

Leysia Palen, Stinne Aaløkke

November 2006 **Proceedings of the 2006 20th anniversary conference on Computer supported cooperative work CSCW '06**

Publisher: ACM Press

Full text available: 📄 pdf(5.91 MB)   Additional Information: full citation, abstract, references, index terms

We report on the results of an ethnographic study of how elders manage their medication with the objective of informing the de-sign of in-home assistive health technology to support "medication adherence." We describe the methods by which elders organize and remember to take their medication-methods that leverage a kind of distributed cognition. Elders devise medication manage-ment systems that rely on the spatial features of their homes, the temporal rhythms of their days, as well as the routin ...

Keywords: adherence, assisted living, compliance, distributed cognition, drugs, elder care, external cognition, health care, intelligent environments, medication, pharmaceuticals

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1 Risk transparency: Seeing further: extending visualization as a basis for usable security ■
Jennifer Rode, Carolina Johansson, Paul DiGioia, Roberto Silva Filho, Kari Nies, David H. Nguyen, Jie Ren, Paul Dourish, David Redmiles
July 2006 **Proceedings of the second symposium on Usable privacy and security SOUPS '06**
Publisher: ACM Press
Full text available: 🔁 pdf(351.95 KB)   Additional Information: full citation, abstract, references, index terms

> The focus of our approach to the usability considerations of privacy and security has been on providing people with information they can use to understand the implications of their interactions with a system, as well as, to assess whether or not a system is secure enough for their immediate needs. To this end, we have been exploring two design principles for secure interaction: visualizing system activity and integrating configuration and action. Here we discuss the results of a user study desig ...

> **Keywords**: configuration in action, dynamic visualizations, effective security, history, peer-to-peer file sharing, theoretical security, usable security, user and media characterization, user study

2 Object lens: a "spreadsheet" for cooperative work ▬
Kum-Yew Lai, Thomas W. Malone, Keh-Chiang Yu
October 1988 **ACM Transactions on Information Systems (TOIS)**, Volume 6 Issue 4
Publisher: ACM Press
Full text available: 🔁 pdf(1.78 MB)   Additional Information: full citation, abstract, references, citings, index terms, review

> Object Lens allows unsophisticated computer users to create their own cooperative work applications using a set of simple, but powerful, building blocks. By defining and modifying templates for various semistructured objects, users can represent information about people, tasks, products, messages, and many other kinds of information in a form that can be processed intelligently by both people and their computers. By collecting these objects in customizable folders, users can create their ow ...

3 Context dependency and physical adaptability: Using personal objects as tangible interfaces for memory recollection and sharing ▬
Elena Mugellini, Elisa Rubegni, Sandro Gerardi, Omar Abou Khaled

February 2007 **Proceedings of the 1st international conference on Tangible and embedded interaction TEI '07**

Publisher: ACM Press

Full text available: 📄 pdf(430.59 KB)   Additional Information: full citation, abstract, references, index terms

Tangible User Interfaces (TUIs) are emerging as a new paradigm of interaction with the digital world aiming at facilitating traditional GUI-based interaction. Interaction with TUIs relies on users' existing skills of interaction with the real world [9], thereby offering the promise of interfaces that are quicker to learn and easier to use. Recently it has been demonstrated [1] that the use of personal objects as tangible interfaces will be even more straightforward since users already have a men ...

Keywords: HCI, markup language, model, personal objects, tangible user interface, user-oriented framework

4   Personal information management: To have and to hold: exploring the personal archive

Joseph 'Jofish' Kaye, Janet Vertesi, Shari Avery, Allan Dafoe, Shay David, Lisa Onaga, Ivan Rosero, Trevor Pinch

April 2006 **Proceedings of the SIGCHI conference on Human Factors in computing systems CHI '06**

Publisher: ACM Press

Full text available: 📄 pdf(761.50 KB)   Additional Information: full citation, abstract, references, index terms

The personal archive is not only about efficient storage and retrieval of information. This paper describes a study of forty-eight academics and the techniques and tools they use to manage their digital and material archiving of papers, emails, documents, internet bookmarks, correspondence, and other artifacts. We present two sets of results: we first discuss rationales behind subjects' archiving, which go beyond information retrieval to include creating a legacy, sharing resources, confronting ...

Keywords: archiving, bookmarks, email, ethnography, filing, identity

5   Applications of semantic models: Models for sustaining emergence of practices for hypervideo

Pierre-Antoine Champin, Yannick Prié

May 2007 **Proceedings of the 2007 international workshop on Semantically aware document processing and indexing SADPI '07**

Publisher: ACM

Full text available: 📄 pdf(567.12 KB)   Additional Information: full citation, abstract, references

The work presented in this paper aims at covering several domains: hypervideo modelling, document annotation, and practices sharing and emergence. It is based on the Advene project, providing a model and a prototype for creating, rendering and sharing annotations of audiovisual documents. Advene model and prototype have been designed in order to allow users experiment and share new forms of multimedia documents, hopefully leading to the emergence of novel document genres. After a presentation ...

6   Presto: an experimental architecture for fluid interactive document spaces

Paul Dourish, W. Keith Edwards, Anthony LaMarca, Michael Salisbury

June 1999 **ACM Transactions on Computer-Human Interaction (TOCHI)**, Volume 6 Issue 2

Publisher: ACM Press

Full text available: 📄 pdf(409.04 KB)   Additional Information: full citation, abstract, references, citings, index terms

Traditional document systems use hierarchical filing structures as the basis for organizing, storing and retrieving documents. However, this structure is very limited in comparison with the rich and varied forms of document interaction and category management in everyday document use. Presto is a prototype document management system providing rich interaction with documents through meaningful, user-level document attributes, such as "Word file," "published paper," &l ...

Keywords: attribute/value systems, direct manipulation, document management

7 Short papers: Rethinking information handling: designing for information offload   ▬

Peter Dalsgaard, Eva Eriksson, Lone Koefoed Hansen

August 2005 **Proceedings of the 4th decennial conference on Critical computing: between sense and sensibility CC '05**

Publisher: ACM Press

Full text available: 📄 pdf(259.19 KB)   Additional Information: full citation, abstract, references

This paper introduces information offload as a supplement way of responding to and designing for information. By presenting iFlush, a design concept aiming at providing the user with a possibility to offload information and then instantly dispose of it, the paper presents an approach towards designing for reflection and also serves as a critique towards information overload. Furthermore, the absence of reflection on the role played by HCI community in the constant augmenting of all spaces is add ...

Keywords: HCI, critical design, information offload, information overload, interaction design

8 Semantic-Chunks a middleware for ubiquitous cooperative work   ▬

Luís Veiga, Paulo Ferreira

November 2005 **Proceedings of the 4th workshop on Reflective and adaptive middleware systems ARM '05**

Publisher: ACM Press

Full text available: 📄 pdf(279.64 KB)   Additional Information: full citation, abstract, references, index terms

To be productive, cooperative work has to be supported efficiently so that users do achieve their goals. This requires solving the well known fundamental problem of replicas consistency.*Update-based* solutions are easy to use transparently with commercial applications, but consider every modification in a document as a new document update, thus fostering conflicts and hindering concurrency. *Operational-based* solutions promise increased concurrency, by interleaving compatible modific ...

Keywords: consistency, file systems, mobility, office applications, replication

9 Research session: new applications: Hubble: an advanced dynamic folder technology ▬ for XML

Ning Li, Joshua Hui, Hui-I Hsiao, Kevin S. Beyer

August 2005 **Proceedings of the 31st international conference on Very large data bases VLDB '05**

Publisher: VLDB Endowment

Full text available: 📄 pdf(422.35 KB)   Additional Information: full citation, abstract, references, citings, index terms

A significant amount of information is stored in computer systems today, but people are struggling to manage their documents such that the information is easily found. XML is a de-facto standard for content publishing and data exchange. The proliferation of XML

documents has created new challenges and opportunities for managing document collections. Existing technologies for automatically organizing document collections are either imprecise or based on only simple criteria. Since XML documents a ...

10 The GNOME 2 desktop environment

Russell Dyer

April 2003 **Linux Journal**, Volume 2003 Issue 108

Publisher: Specialized Systems Consultants, Inc.

Full text available: [⬥] html(16.60 KB)   Additional Information: full citation, abstract, index terms

GNOME 2 offers better-looking fonts and full-keyboard navigation.

11 Web Behavior Patterns: How knowledge workers use the web

Abigail J. Sellen, Rachel Murphy, Kate L. Shaw

April 2002 **Proceedings of the SIGCHI conference on Human factors in computing systems: Changing our world, changing ourselves CHI '02**

Publisher: ACM Press

Full text available: [▤] pdf(425.34 KB)   Additional Information: full citation, abstract, references, citings, index terms

We report on a diary study of how and why knowledge workers use the World Wide Web. By examining in detail a complete two-day set of Web activities from each of 24 people, we construct a framework with which to describe the different tasks knowledge workers undertake. By looking at the characteristics of each type of activity, we can see how certain activities are unsuited to particular kinds of technologies (e.g., mobile devices); how Web tools might be incrementally improved; and how we might ...

Keywords: World Wide Web, appliances, diary study, knowledge workers, mobile technology, taxonomy

12 The London Travel Demonstrator

Anthony Steed, Emmanuel Frécon, Anneli Avatare, Duncan Pemberton, Gareth Smith

December 1999 **Proceedings of the ACM symposium on Virtual reality software and technology VRST '99**

Publisher: ACM Press

Full text available: [▤] pdf(3.02 MB)   Additional Information: full citation, abstract, references, citings, index terms

Travel can be a stressful experience and it is an activity that is difficult to prepare for in advance. Although maps, routes and landmarks can be memorised, travellers do not get much sense of the spatial layout of the destination and can easily get confused when they arrive. There is little doubt that virtual environments techniques can assist in such situations, by, for example, providing walkthroughs of virtual cityscapes to effect route learning.The London Travel Demonstrato ...

Keywords: collaborative virtual environments, large-model support, real-time rendering, travel applications

13 Enhancing the email experience: Email overload at work: an analysis of factors associated with email strain

Laura A. Dabbish, Robert E. Kraut

November 2006 **Proceedings of the 2006 20th anniversary conference on Computer supported cooperative work CSCW '06**

Publisher: ACM Press

Full text available: Additional Information:

pdf(210.05 KB)   full citation, abstract, references, index terms

Almost every office worker can relate to feelings of email overload and stress, but in reality the concept of email strain is not well understood. In this paper, we describe a large-scale nationwide organizational survey examining the relationship between email use and feelings of email overload and task coordination. We found that higher email volume was associated with increased feelings of email overload, but this relationship was moderated by certain email management strategies. The contribu ...

Keywords: computer-mediated communication, coordination, e-mail, electronic mail, email, overload, strain, stress

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1. **Microsoft Certified Professional Magazine Online | Column: Under ...**
   Use the IIS Manager console to create a virtual folder called ... tried to delegate control so users can update there details but always a **permission** error. ...
   mcpmag.com/columns/article.asp?EditorialsID=873
   [Found on Google, Yahoo! Search, Ask.com]

2. **Encyclopedia Index - PC Magazine**
   virtual folder. virtual function. virtual greeting card. virtual headphone. virtual headphones ... without express written **permission** of Ziff Davis Media ...
   www.pcmag.com/encyclopedia_index/0,2541,i=v,00.asp
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3. **InformIT: Learning Exchange Server 2003 - $47.99**
   Security Implications of Delegated Exchange Permissions. ... Deny Access **Permission** to the User's Mailbox. ... Create a Password Reset Virtual Folder. ...
   www.informit.com/store/product.aspx?isbn=032122874...
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4. **ActiveWin.com: Microsoft Windows "Longhorn" Infocenter: The State of "Longhorn"**
   ... as Author, Keyword, etc.) of the files you want the virtual folder to contain. ... can be given or denied execution **permission** based on a number of factors such ...
   www.activewin.com/longhorn/thestateoflonghorn.shtm...
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5. **Unable to Start Debugging on the Web Server**
   Permission seems to be setup corectly (I am admin, I am in debugger groups) ... Sites/ Default Web Site node select the virtual folder which stores your project. ...
   ryanfarley.com/blog/archive/2005/08/23/8540.aspx
   [Found on Yahoo! Search, Ask.com]

6. **Helpful links at ToseekA**
   Links relating to **permission verification "virtual folder"**
   Sponsored by: www.toseeka.org [Found on Ads by Ask.com]

7. **Find Online Deals**
   Looking for **permission verification "virtual** folder"? We have them.
   Sponsored by: www.FindStuff.com
   [Found on Ads by Ask.com]

8. **Two Vista Issues (C++/MFC) - [H]ard|Forum**
   When you later try to read that information, data in that virtual folder is ... UAC question or similar **verification**

and ask for **permission** to write to the ...
www.hardforum.com/showthread.php?p=1031764190
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9. RossCode.com - Archives for: June 2005
... explaining that he had **permission** to post the
information. ... Multiple Projects in the Same Virtual
Folder. posted on 2005-06-20 at 00:25:06 by Joel
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Virtual Folder - Now you can group files together without
having to copy and move ... Folder Synchronization -
Keep your work and backup ...
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A virtual folder is a folder that is not a subdirectory of the
root folder. ... and has its own **permission** settings on
creation. ...
www.blackmoonftpserver.com/InstallGuide.pdf
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The difference is, if a user has **permission** to change an
attribute, he or she can actually ... Use the IIS Manager
console to create a virtual folder called ...
redmondmag.com/columns/print.asp?EditorialsID=873
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If necessary, configure the server's user account to map
a virtual folder to a network ... **Permission** Groups allow
the administrator to define access ...
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14. Amazon.com: "fill the data set": Key Phrase
page
Key Phrase page for fill the data set: Books containing
the phrase fill the data set...
amazon.com/phrase/fill-the-data-set [Found on Ask.com]

15. Christmas Gift Ideas
Ideas for everyone on your list. See our top gifts for
Christmas!
Sponsored by: www.Gifts.com [Found on Ads by Ask.com]

16. A Few Facts About Public Domain and Clip
Art Collections
A Few Facts About Public Domain and Clip Art
Collections
webclipart.about.com/library/weekly/blpdom.htm
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17. isdnctrl - Linux Command - Unix Command
Linux / Unix Command Library: isdnctrl. Learn about its
synopsis, description, options, and examples.
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... results as a normal folder. These virtual folders are
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Xanga is a social networking site where you can meet new friends and keep in contact with them. If you have a certain interest or hobby you like you can meet other people that like the same...
personalweb.about.com/od/xangacom/a/whatisxanga_2....
[Found on About]

20. **Job analysis and workflow application - US Patent 7302483**
The virtual folder includes information related to a job and the first party ..... the present example, the nth task is the testing and **verification** task. ...
www.patentstorm.us/patents/7302483-description.htm...
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    stopping Secure FTP server remotely ... **Permission**
    Groups allow the administrator to define access ...
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    The system can provide a first party access to a virtual
    folder by placing ... with the present example, the nth
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    You can create a virtual folder on your company's Web
    server and let the user ... Notice that the Require server
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    Internet virtual folder. CSIDL_INTERNET. Local (non-
    roaming) data repository for apps ... help to automate the
    verification process for compliance to the ...
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    ... Folders, please check each user/group virtual folder to
    ensure that they are set ... prevented USER level
    override of a **permission** set at the GROUP level. ...
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29. **What is Xanga? What Does Xanga Have To**

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Xanga is a social networking site where you can meet
new friends and keep in contact with them. If you have a
certain interest or hobby you like you can meet other
people that like the same...
personalweb.about.com/od/xangacom/a/whatisxanga_2....
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proper permissions to the assigned web interface users
using BillQuick ... In the wizard type □WebiTE40□ as an
alias for the virtual folder. Click. □Next□. ...
www.bqe.com/Support_Download/WebiTE_2003_System_Re...
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... Password verification NOT compatible with old
versions. 2004-07-10. 2.4.0 build 2066 ...
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You can create a virtual folder on your company's Web
server and let the user .... Notice that the Require server
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An Invisible USO?
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ASP.NET projects between different local co...

I created virtual folder also. thanx. Reply·Email·View
Thread·PermaLink·Refer Friend ... this application the
required permission please contact your system ...
www.codeproject.com/KB/aspnet/VSNETcopyproject.asp...
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Properties and go to the Virtual. Directory Tab. Enable
Read and Execute (including Script) permissions. ...
www.billquick.com/Support_Download/Installation_In...
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... without the prior written permission of SSH
Communications Security ... The value of virtual folder

can contain the same special strings as the value of ...
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[Found on Yahoo! Search]

40. InformIT: Learning Exchange Server 2003 -
$47.99
Already own this? Receive a coupon or access to bonus
material when you register it. ... Create a Password
Reset Virtual Folder. ... .
www.awprofessional.com/title/032122874X
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NNTP News Server Monitoring
If desired, you can create a virtual folder for a general
category of groups (e.g. .... You can also require this
SSL **verification** of the client□s identity. ...
www.activexperts.com/activmonitor/functions/nntp/
[Found on Google]

" E-mail | Network Administrator |
TechRepublic.com
... but access to this new virtual folder will be restricted to
the Exchange ... From the connector's Properties page,
choose the **Permission** Groups tab (Figure E) ...
blogs.techrepublic.com.com/networking/?cat=243
[Found on Yahoo! Search]

GFI MailArchiver for Exchange
... without the express written **permission** of GFI.
Software. ... MailArchiver web interface virtual folder. To
continue with the. installation click Next. ...
www.gfi.com/mailarchiver/mar4manual.pdf
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Manual
for any purpose, without the express written **permission**
of GFI. SOFTWARE Ltd. ... the name for the GFI
MailArchiver web interface virtual folder. By ...
www.gfi.com/mailarchiver/mar3manual.pdf
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IIS 4
... (use browser), be care for those permission(upload =
write, download = read) ... C) Move the virtual folder
location onto a non RAID 5 disk ...
members.fortunecity.com/kbomb/kbomb/iis.htm
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Portable Storage
... on - GMail Drive makes a virtual folder on that
computer, which transparently ... with many options to
control and **permission** to use one license on 5 ...
www.mindspacesolutions.com/html/portable_storage.h...
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Instrumentatio
For inquiries, requests for permission, or changes of
address, e-mail the ... Virtual Folder. Application Builder.
Specifications. Virtual Channel and Task ...
www.ni.com/pdf/newsletters/us/Q4_05_LabVIEW_INL.pd...
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49. ftp.gwdg.de
   ... support (encoding, and signature verification) -
   OpenSSL support - partial UTF-8 ... meant to be used
   both for benchmark and stress/hardware verification. ...
   ftp.gwdg.de/pub/linux/misc/suser-guru/rpm/9.1/setu...
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   Lesson 1 - Understanding Mircrosoft Windo...
   ... files and folders in it in a virtual folder, which is like a
   folder but displays ... for someone to take control of your
   system remotely without your permission. ...
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   ... "Persistent Search Extensions and Virtual Folder to
   the IMAP Protocol", draft ... to obtain a general license or
   permission for the use of such proprietary rights ...
   www.ietf.org/internet-drafts/draft-ietf-lemonade-n...
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52. yusri home page
   ... IP address and port number / supply physical path /
   assign web access permission ... Move the virtual folder
   location onto a non-RAID 5 disk ...
   www.accsoft.com.au/~yusrih/YusIISTe.html
   [Found on Yahoo! Search]

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